

PATRICK DATZ

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EDUCATION

Bachelor of Science in Computer Science

University of Wisconsin-River Falls (UWRF)

May 20XX

Major GPA: 3.9

TECHNICAL SKILLS

Operating Systems: Experience in: Windows Vista/7/XP, Linux (Ubuntu), Mac OS

Productivity: Experience in: Microsoft Office Suite

Development Environments: Experience in: Visual Studio 2013, Eclipse, Matlab, Xcode. Courses in: wxDev-C++

Development Languages: Experience in: Java, C#, C++, Objective C, C, Swift, Assembly

Web Development Languages: Coursework in: HTML/CSS, JSP, PHP, .NET, JavaScript

Database: Coursework in: MySQL, MS SQL Server, MS Access

Networking: Coursework in: Cisco and Netgear router, switch, hub, bridge

Open-Source Firewall: Coursework in: Snort

Web Server: Coursework in: Apache, Tom Cat, Azure

Virtualization: Experience in: VMware, VirtualBox

TECHNOLOGY EXPERIENCE

Web Designer, Indigo World Website, St. Paul, MN

20XX-Present

- Collaborated with client to design a system to manage personal website content; met weekly to plan and implement system within a month of beginning project
- Added personalized section for site administrators to manage product listings, images, and online coupons displayed on the site for future cost savings
- Determined Java was not the best solution for the client and took initiative to learn ASP.NET with C# to complete by project deadline

Division of Technology Services (DoTS), UWRF, River Falls, WI

20XX-20XX

Repair Team Coordinator

May 20XX-May 20XX

- Supervised 15 students including 4 Team Leads; hired, provided disciplinary action, student training and all daily logistical operations
- Collaborated with supervisor to improve current processes to help repair team work together effectively; implemented workflow program to communicate issue details
- Oversaw customer relations by acting as main point of contact for dissatisfied clients

Student Team Leader

August 20XX-May 20XX

- Diagnosed and resolved complex computer issues to both provide a learning experience for entry technicians and a valuable service for the students living in the residence halls
- Enhanced leadership skills by learning how to both build a team and provide criticism and compliments to help the student technicians grow into better employees

Entry Technician

August 20XX-May 20XX

- Analyzed and diagnosed technology issues over the phone and in-person through scheduled appointments in residence hall rooms

ADDITIONAL EXPERIENCE

Dry Cleaner, Northtown Dry Cleaning, River Falls, WI

January 20XX-Present

- Demonstrated attention to detail while processing customer orders